

Wurtsbaugh Photography Return Policy

Our goal at Wurtsbaugh Photography is your complete satisfaction with your purchase.

In the case of camera failure, inclement weather, or any other unforeseen incident that prevents Wurtsbaugh Photography from shooting on a scheduled date, the client will receive a full refund of their deposit if applicable. No refund will be given under any circumstances if you fail to attend the event on the day and the time listed, when the booking was made.

Due to the nature of digital photography, and the fact that photographs, once delivered, cannot be returned; Wurtsbaugh Photography has a strict NO REFUNDS POLICY. Once the transaction has been completed (i.e., the buyer selected and paid for the photo and then Wurtsbaugh Photography sent the buyer the correct photograph) it is then considered non-refundable. If a buyer has selected and purchased an incorrect photo, he/she must notify Wurtsbaugh Photography, before receiving the “incorrect” photograph. Refunds will NOT be given due to “not liking a photo”, selecting an incorrect photo after the buyer has already received the photograph, or any other reason. If a mistaken photo is sent to the buyer, as documented on the invoice, Wurtsbaugh Photography will send the correct photo to the buyer, free of charge.

Any type of credit and or gift certificate cannot be exchanged for cash and is also non-refundable. Gift certificates and credits are transferable at the discretion of Wurtsbaugh Photography.

If you have any questions regarding Wurtsbaugh Photography’s Return Policy, please give us a call at 217-549-5948, or email at wurtsphoto@gmail.com